

Rochester Area School of Nursing Management of Clinical Incidents

When an event (accident, injury) occurs in the clinical setting, it is important that clinical instructors have accurate information to assist students in seeking appropriate care. An incident report for the agency/hospital needs to be completed and immediate communication with the faculty at the school of nursing initiated.

To assist clinical instructors, the following grid details the appropriate steps and resources to assist students seeking care at the Rochester area clinical agencies.

Agency	Event	Agency Incident Report Yes/No	Immediate Care for Student e.g. ED, Employee Health, Student PCP	Follow Up Care & Communication e.g. ED, Employee Health, Student PCP
St Mary's Campus	Needle stick* seek care within 2 hr. of exposure	Yes	Days: WICC St. Mary's or ED at Long Pond Evenings/Nights: : WICC St. Mary's or ED at Long Pond Weekends: WICC St. Mary's or ED at Long Pond Weekends:	Option to contact own PCP vs WICC or ED. Follow up is with own PCP
	Splash to eye/mouth * seek care within 2 hr. of exposure	Yes	Days: same as above Evenings/Nights: Weekends:	Same as above
	Syncope/fall	Yes	Days: same as above Evenings/Nights: Weekends:	Same as above
	Injury/assault	Yes	Days: same as above Evenings/Nights: Weekends:	Same as above
Park Ridge Campus	Needle stick	Yes	Days: ED Evenings/Nights: ED Weekends: ED	Option to contact own PCP vs ED. Follow up is with own PCP.
	Splash to eye/mouth	Yes	Days: ED Evenings/Nights: ED Weekends: ED	Same as above
	Syncope/fall	Yes	Days: ED Evenings/Nights: ED Weekends: ED	Same as above
	Injury/assault	Yes	Days: ED Evenings/Nights: ED Weekends: ED	Same as above
Strong Memorial Hospital & Golisano Children's Hospital	Needle Stick Splash to eye/mouth Fall Injury/Assault	Yes Student Injuries: UR students report through the employee incident reporting system on the intranet page under employee health using their NetID. Non-UR students, report under RL Solutions. Patient Incidents: use RL Solutions	University Health Services 24 hours a day/7 days a week call ext. 275-2662	School's Student Health Center or PCP

Agency	Event	Agency Incident Report Yes/No	Immediate Care for Student e.g. ED, Employee Health, Student PCP	Follow Up Care & Communication e.g. ED, Employee Health, Student PCP
Highland Hospital	Needle stick	Yes- available on EHS website	Days: HH Employee Health Services (EHS) or ED (Use ED for known HIV + or unknown source) Evenings/Nights: Nursing Supervisor Weekends: Nursing Supervisor	School's Student Health Center
	Splash to eye/mouth	Yes- available on EHS website	Days: EHS or ED (Use ED for known HIV + or unknown source) Evenings/Nights: Nursing Supervisor Weekends: Nursing Supervisor	School's Student Health Center
	Syncope/fall	Yes- available on EHS website	Days: EHS or ED Evenings/Nights: Nursing Supervisor Weekends: Nursing Supervisor	School's Student Health Center
	Injury/assault	Yes- available on EHS website	Days: EHS or ED Evenings/Nights: Nursing Supervisor Weekends: Nursing Supervisor	School's Student Health Center
Rochester General Hospital	Needle stick	Yes	Days: Team Member Health Evenings/Nights: ED Weekends :ED	Call TMHS ASAP 922-4026
	Splash to eye/mouth	Yes	Days: Team Member Health Evenings/Nights: ED Weekends: ED	Call TMHS ASAP 922-4026
	Syncope/fall	Yes	Days: Team Member Health Evenings/Nights: ED Weekends: ED	Call TMHS ASAP 922-4026
	Injury/assault	Yes	Days: Team Member Health Evenings/Nights: ED Weekends: ED	Call TMHS ASAP 922-4026
Newark Wayne Community Hospital	Needle stick	Yes	Days: Team Member Health Evenings/Nights: ED Weekends: ED	Call TMHS ASAP 315-332-2423
	Splash to eye/mouth	Yes	Days: Team Member Health Evenings/Nights: ED Weekends: ED	Call TMHS ASAP 315-332-2423
	Syncope/fall	Yes	Days: Team Member Health Evenings/Nights: ED Weekends: ED	Call TMHS ASAP 315-332-2423

Agency	Event	Agency Incident Report Yes/No	Immediate Care for Student e.g. ED, Employee Health, Student PCP	Follow Up Care & Communication e.g. ED, Employee Health, Student PCP
	Injury/assault	Yes	Days: Team Member Health Evenings/Nights: ED Weekends: ED	Call TMHS ASAP 315-332-2423
Clifton Springs Hospital & Clinic	Needle stick	Yes	Days: Team Member Health Evenings/Nights: ED Weekends: ED	Call TMHS ASAP 315-462-1560
	Splash to eye/mouth	Yes	Days: Team Member Health Evenings/Nights: ED Weekends: ED	Call TMHS ASAP 315-462-1560
	Syncope/fall	Yes	Days: Team Member Health Evenings/Nights: ED Weekends: ED	Call TMHS ASAP 315-462-1560
	Injury/assault	Yes	Days: Team Member Health Evenings/Nights: ED Weekends: ED	Call TMHS ASAP 315-462-1560
United Memorial Medical Center	Needle Stick *seek care within 2hrs of exposure	Yes – Safe Connect	ED Notify Nursing Supervisor for all incidents	Follow up with ED or own PCP
	Splash to eye/mouth *seek care within 2hrs of exposure	Yes – Safe Connect	ED Notify Nursing Supervisor for all incidents	Follow up with ED or own PCP
	Syncope/fall	Yes – Safe Connect	ED Notify Nursing Supervisor for all incidents	Follow up with ED or own PCP
	Injury/Assault	Yes- Safe Connect	ED Notify Nursing Supervisor for all incidents	Follow up with ED or own PCP

For RRH clinical sites, events involving students and patients and/or families are to be reported to the Hospital's Administration and the RRH Clinical Site Coordinator: valerie.grapensteter@rochesterregional.org

In the Eastern Region (NWCH & CSHC), please contact Terri Glessner at: Theresa.Glessner@rochesterregional.org

At SMH, events should be reported as above and by notifying the Affiliated Schools Coordinator: sarah_lesniak@urmc.rochester.edu

At HH, event should be reported as above and by notifying the Affiliated Schools Coordinator: emily_winters@urmc.rochester.edu